

North Hero Town Plan Survey – Draft 5

August 10 – 8:50 pm

Start of Block: Default Question Block

Q1 Thank you for participating in our survey! The Town of North Hero Planning Commission is conducting this survey to collect public input for the North Hero Town Plan. Your feedback will help us understand what the residents of North Hero (full-time and seasonal) value about living in North Hero and what could be done to improve that experience. We will be sharing our findings this Fall with the North Hero community. So having all perspectives and experiences will make the study more authentic and useful. It should take about 15 minutes to complete the survey. You can pause the survey and return to it later, but you can only take the survey once. Please know that all answers are confidential. Again, thank you for taking our survey.



Q2 Overall, how satisfied are you with living in North Hero?

- ☐ Completely satisfied
 - ☐ Somewhat satisfied
 - ☐ Neither satisfied nor dissatisfied
 - ☐ Somewhat dissatisfied
 - ☐ Completely dissatisfied
-

Q3 How likely is it that you would recommend living in North Hero to a family member or a friend?

- ☐ 0
 - ☐ 1
 - ☐ 2
 - ☐ 3
 - ☐ 4
 - ☐ 5
 - ☐ 6
 - ☐ 7
 - ☐ 8
 - ☐ 9
 - ☐ 10
-

Q4 Overall, how do you rate the value of living in North Hero (defining value as the total of what you get for what it costs to live here)? (Please do not include state or federal taxes that would be the same anywhere in Vermont.)

- ☐ Excellent value
 - ☐ Very good value
 - ☐ Good value
 - ☐ Fair value
 - ☐ Poor value
-

Q5 ????? Has the value you obtain from living in North Hero changed over the past several years? Would you say that living in North Hero gives you a lot more value, a little more value or the same value today versus 5 years ago?

- ☐ A lot more value
- ☐ A little more value
- ☐ The same value
- ☐ A little less value
- ☐ A lot less value
- ☐ I have lived in North Hero for less than 2 years



Q6 How likely are you to remain a resident (full-time or seasonal) of North Hero for the foreseeable future?

- ☐ Very likely
- ☐ Somewhat likely
- ☐ Not likely

Display this question:

If Q6 = Somewhat likely



Q7 Please tell us if any of the following factors are contributing to your uncertainty about continuing to be a resident of North Hero in the foreseeable future. Please check all that apply.

- ☐ Cost of property taxes
- ☐ Cost of health insurance
- ☐ Cost of housing
- ☐ Better employment opportunities elsewhere
- ☐ Being near family elsewhere
- ☐ Cost of utilities
- ☐ Lack of transportation options
- ☐ Cost of transportation, e.g. gas, etc.
- ☐ Lack of accessible community services (health, recreation, social/mental health, etc.)
- ☐ Other (Please specify)

Display this question:

If Q6 = Not likely



Q8 Please tell us if any of the following factors are contributing to your uncertainty about continuing to be a resident of North Hero in the foreseeable future. Please check all that apply.

- ☐ Cost of property taxes
 - ☐ Cost of health insurance
 - ☐ Cost of housing
 - ☐ Better employment opportunities elsewhere
 - ☐ Being near family elsewhere
 - ☐ Cost of utilities
 - ☐ Lack of transportation options
 - ☐ Cost of transportation, e.g. gas, etc.
 - ☐ Lack of accessible community services (health, recreation, social/mental health, etc.)
 - ☐ Other (Please specify)
-

Q9 At the Community Meeting in June 2026, there were many suggestions for **new services, programs and activities** that might be offered in North Hero. To what extent would each of these be interesting or helpful to you?

	Extremely interested	Somewhat interested	Not at all interested
A dog park	☐	☐	☐
Bike paths	☐	☐	☐
Ways to use North Hero Elementary School for a community center	☐	☐	☐
A second festival like Great Ice held in the summer or fall	☐	☐	☐
More public lake access	☐	☐	☐
More town social events	☐	☐	☐
More senior support services (like meals on wheels, nursing, transportation, etc.)	☐	☐	☐
More recreational opportunities	☐	☐	☐
Other. (Please specify)	☐	☐	☐

Q10 Also at the Community Meeting in June 2026, community challenges and opportunities for improvement were identified. How strongly do you feel each of these should be addressed?

	Must be addressed	Like to see this addressed	Not important to address
Better cell service	☐	☐	☐
Better internet service	☐	☐	☐
Lower property taxes	☐	☐	☐
Traffic safety in the village	☐	☐	☐
Having a First Response Team in town	☐	☐	☐
Reducing runoff into Lake Champlain	☐	☐	☐
Management of dead ash tree removal	☐	☐	☐
Eliminating blue-green algae from lake waters	☐	☐	☐
Barriers to creating affordable housing (Property values and the cost of infrastructure - e.g. septic systems, etc.)	☐	☐	☐
The lack of affordability and amenities (i.e. local school, etc.) needed to attract young people to the community	☐	☐	☐
Protecting the night sky (dark skies)	☐	☐	☐
Setting noise limits	☐	☐	☐

Discouraging large businesses and chains (e.g. Dollar General, Amazon Distribution Centers, Data Centers, heavy industry, etc.)

Other. (Please specify)



Q11 In managing future growth and development in North Hero, how important are each of the following factors to you?

	Extremely important	Very important	Somewhat important	Not very important	Not important at all	Unsure
Protecting our water quality and natural resources	☐	☐	☐	☐	☐	☐
Protecting local working farms and agricultural lands	☐	☐	☐	☐	☐	☐
Protecting our small town, rural character and scenic views	☐	☐	☐	☐	☐	☐
Increasing revenue to support a healthy tax base	☐	☐	☐	☐	☐	☐
Expanding opportunities for home occupations	☐	☐	☐	☐	☐	☐



Q12 Please tell us which of the following statements about your involvement with North Hero best describes you (e.g. volunteering, working with civic organizations or town government, etc.).

- ☐ I'm very involved
- ☐ I'm somewhat involved
- ☐ I'm not involved

End of Block: Default Question Block

Start of Block: Block 2

**Q13 The next several questions ask your perceptions and feelings about North Hero.
NOTE: I HAVE GROUPED IN CATEGORIES. FOR FINAL COPY, STATEMENTS WILL BE
RANDOMIZED, NOT ID BY CATEGORIES.**



Q14 Please indicate how strongly you associate each of the following statements with North Hero.

	Strongly associate with North Hero	Somewhat associate with North Hero	Not something I associate with North Hero
Geography/Landscape	☐	☐	☐
Has spectacular views, sunrises and sunsets	☐	☐	☐
Is located within a large lake with mountain vistas to the east and west	☐	☐	☐
Is beautiful in summer and winter	☐	☐	☐
Has bridges that make crossing to North Hero feel like a transition to a different place	☐	☐	☐
Has a landmark drawbridge – Vermont's only moveable bridge	☐	☐	☐
Has wildlife that is close at hand and often seen	☐	☐	☐
History	☐	☐	☐
Is the Shire town of Grand Isle County	☐	☐	☐
The village is the historic showpiece of North Hero	☐	☐	☐
Has a village defines North Hero's character	☐	☐	☐
Has an historic feel	☐	☐	☐
Has an active Historical Society and Museum	☐	☐	☐

Is a place where the history of the lake, the revolution, the steamboat age, rail line and more are felt

☐☐☐

Has the "Carry Place" – a part of lake and island history

☐☐☐

Has historic buildings in the village that are important to the character of the island

☐☐☐

Is a place that honors its history

☐☐☐

Has a century-old YMCA boys camp, Camp Abenaki

☐☐☐

Design/Vermont Vernacular

☐☐☐

Has graveyards, well-kept historic buildings, quiet back roads, open spaces, an easy pace and presence of the lake and mountains that give the island a timeless feel

☐☐☐

Has a charming, accessible feel and size to its village

☐☐☐

Has wonderful views of City Bay and the Green Mountains from the village's lakeside location

☐☐☐

Lake Champlain / Water Quality

☐☐☐

Is surrounded by a lake that is great for swimming, fishing, and boating

☐☐☐

Is actively working to improve the quality of the water in Lake Champlain

☐☐☐

Is a place where residents participate in efforts to protect the quality of the water in Lake Champlain

☐☐☐

People

☐☐☐

Has people who volunteer for town functions and events

☐☐☐

Is a place where many retired people live

☐☐☐

Has many seasonal residents

☐☐☐

Agriculture

☐☐☐

Has large areas of open land and working agriculture

☐☐☐

Is a place where farms and agriculture are important

☐☐☐

Local Businesses

☐☐☐

Has businesses in its village that are essential to the community

☐☐☐

Has restaurants and retail locations that are accessible by boat

☐☐☐

Has lakeside restaurants and shops

☐☐☐

Has Hero's Welcome -- a regular stop for locals and primary attraction for visitors

☐☐☐

Has the North Hero
House Inn and Pier Bar
on the lake

☐☐☐

Has Kraemer and Kin
brewery & pizza

☐☐☐

Has Harborside
grocery, deli and gas
station

☐☐☐

Has Shore Acres Inn
and Restaurant and
Bravo Zulu Lakeside
Bar

☐☐☐

Community

☐☐☐

Has a deep sense of
community

☐☐☐

Is a place where
neighbors are willing to
help each other

☐☐☐

Has community
programs that inform
and celebrate the
history of North Hero

☐☐☐

Hosts a winter festival
on City Bay – Great Ice

☐☐☐

Has an active and
respected arts program
via Islands Arts

☐☐☐

Has a library with many
community programs

☐☐☐

Has a Parks &
Recreation Committee
that sponsors town
nature areas, programs
and camps

☐☐☐

Has a Shoreline
Subcommittee
dedicated to preserving
and improving Lake
Champlain

☐☐☐

Recreation	☐	☐	☐
Has places to launch boats, canoes and kayaks	☐	☐	☐
Has good public access to the lake	☐	☐	☐
Has three marinas	☐	☐	☐
Has great fishing -- summer and winter	☐	☐	☐
Has quiet back roads that are great for walking and biking	☐	☐	☐
Has two Vermont State Parks	☐	☐	☐
Is a place where living is strongly oriented toward activities on and around the lake	☐	☐	☐
Has public nature areas and trails	☐	☐	☐
Has a skating rink and free skate rentals	☐	☐	☐

Carry Forward Selected Choices from "Q14"



Q15 Shown below are the statements that you indicated that you strongly associate with North Hero. We would like to understand ***which of these you feel make North Hero unique.***

Please read each statement and choose one answer to the question to the right. Then continue through the list, providing answers for each statement.

	Makes North Hero unique	Makes North Hero somewhat different	Common to all
Geography/Landscape	☐	☐	☐
Has spectacular views, sunrises and sunsets	☐	☐	☐
Is located within a large lake with mountain vistas to the east and west	☐	☐	☐
Is beautiful in summer and winter	☐	☐	☐
Has bridges that make crossing to North Hero feel like a transition to a different place	☐	☐	☐
Has a landmark drawbridge – Vermont's only moveable bridge	☐	☐	☐
Has wildlife that is close at hand and often seen	☐	☐	☐
History	☐	☐	☐
Is the Shire town of Grand Isle County	☐	☐	☐
The village is the historic showpiece of North Hero	☐	☐	☐
Has a village defines North Hero's character	☐	☐	☐
Has an historic feel	☐	☐	☐
Has an active Historical Society and Museum	☐	☐	☐

Is a place where the history of the lake, the revolution, the steamboat age, rail line and more are felt

☐☐☐

Has the "Carry Place" – a part of lake and island history

☐☐☐

Has historic buildings in the village that are important to the character of the island

☐☐☐

Is a place that honors its history

☐☐☐

Has a century-old YMCA boys camp, Camp Abenaki

☐☐☐

Design/Vermont Vernacular

☐☐☐

Has graveyards, well-kept historic buildings, quiet back roads, open spaces, an easy pace and presence of the lake and mountains that give the island a timeless feel

☐☐☐

Has a charming, accessible feel and size to its village

☐☐☐

Has wonderful views of City Bay and the Green Mountains from the village's lakeside location

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Lake Champlain / Water Quality

☐☐☐

Is surrounded by a lake that is great for swimming, fishing, and boating

☐☐☐

Is actively working to improve the quality of the water in Lake Champlain

☐☐☐

Is a place where residents participate in efforts to protect the quality of the water in Lake Champlain

☐☐☐

People

☐☐☐

Has people who volunteer for town functions and events

☐☐☐

Is a place where many retired people live

☐☐☐

Has many seasonal residents

☐☐☐

Agriculture

☐☐☐

Has large areas of open land and working agriculture

☐☐☐

Is a place where farms and agriculture are important

☐☐☐

Local Businesses

☐☐☐

Has businesses in its village that are essential to the community

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Has restaurants and retail locations that are accessible by boat

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Has lakeside restaurants and shops

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Has Hero's Welcome -- a regular stop for locals and primary attraction for visitors

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Has the North Hero
House Inn and Pier Bar
on the lake

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Has Kraemer and Kin
brewery & pizza

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Has Harborside
grocery, deli and gas
station

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Has Shore Acres Inn
and Restaurant and
Bravo Zulu Lakeside
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Community

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Has a deep sense of
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Has community
programs that inform
and celebrate the
history of North Hero

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on City Bay – Great Ice

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Has an active and
respected arts program
via Islands Arts

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Has a library with many
community programs

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Has a Parks &
Recreation Committee
that sponsors town
nature areas, programs
and camps

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Has a Shoreline
Subcommittee
dedicated to preserving
and improving Lake
Champlain

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Recreation	☐	☐	☐
Has places to launch boats, canoes and kayaks	☐	☐	☐
Has good public access to the lake	☐	☐	☐
Has three marinas	☐	☐	☐
Has great fishing -- summer and winter	☐	☐	☐
Has quiet back roads that are great for walking and biking	☐	☐	☐
Has two Vermont State Parks	☐	☐	☐
Is a place where living is strongly oriented toward activities on and around the lake	☐	☐	☐
Has public nature areas and trails	☐	☐	☐
Has a skating rink and free skate rentals	☐	☐	☐

Carry Forward Selected Choices from "Q14"



Q16 Below are the statements that you indicated that you strongly associate with North Hero. We would like to understand to what extent each of these statements **contribute to your**

quality of life in North Hero. Please read each statement and choose one answer to the question to the right. Then continue through the list, providing answers for each statement.

	Greatly contribute	Somewhat contribute	Do not contribute
Geography/Landscape	☐	☐	☐
Has spectacular views, sunrises and sunsets	☐	☐	☐
Is located within a large lake with mountain vistas to the east and west	☐	☐	☐
Is beautiful in summer and winter	☐	☐	☐
Has bridges that make crossing to North Hero feel like a transition to a different place	☐	☐	☐
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Is a place where the history of the lake, the revolution, the steamboat age, rail line and more are felt

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Has a century-old YMCA boys camp, Camp Abenaki

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Design/Vermont Vernacular

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Recreation

- Has places to launch boats, canoes and kayaks
- Has good public access to the lake
- Has three marinas
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- Has two Vermont State Parks
- Is a place where living is strongly oriented toward activities on and around the lake
- Has public nature areas and trails
- Has a skating rink and free skate rentals

☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Q17 To what extent do you obtain the following benefits from residing in North Hero?

	I greatly benefit from this	I somewhat benefit from this	I do not benefit from this
Peace and quiet	☐	☐	☐
Calmness	☐	☐	☐
Time and space for reflection	☐	☐	☐
Relief from busy, urban life	☐	☐	☐
Having places to walk, run, bike, etc.	☐	☐	☐
Having fun on the lake (boating, fishing, swimming, etc.)	☐	☐	☐
Privacy	☐	☐	☐
Relations with good neighbors/people	☐	☐	☐
Opportunities to contribute to my community	☐	☐	☐
Closeness to nature	☐	☐	☐
Appreciation of the natural beauty	☐	☐	☐
Friendships	☐	☐	☐

Page Break

Q18 This last section asks about you. Your voluntary answers to these questions will help us understand if we have a broad representation of the residents (full-time and seasonal) *and to develop specific solutions for your challenges.*

Q19 Please tell us your age.

- ☐ Under 19
 - ☐ 20 -29
 - ☐ 30 - 39
 - ☐ 40 - 49
 - ☐ 50 - 59
 - ☐ 60 - 69
 - ☐ 70 - 79
 - ☐ 80 - 89
 - ☐ 90+
-

Q20 Do you have any children who live with you in North Hero?

- ☐ Yes
 - ☐ No
-

Display this question:

If Q20 = Yes

Q21 What are the ages of your children? Please check all that apply.

☐

Less than 1 year old to 4 years old

☐

5 to 9 years old

☐

10 to 14 years old

☐

15 to 17 years old

☐

18 to 24 years old

☐

25+ years old

Q22 Ethnicity.

Please check all that apply:

- ☐ American Indian or Alaska Native
 - ☐ Asian
 - ☐ Black or African American
 - ☐ Hispanic or Latino
 - ☐ Middle Eastern or North African
 - ☐ Native Hawaiian or Pacific Islander
 - ☐ White
 - ☐ Prefer not to say
 - ☐ Other (Please specify)
-

Q23 Gender. I identify as:

Please check all that apply.

- ☐ Bi-gender
 - ☐ Female
 - ☐ Gender-fluid
 - ☐ Male
 - ☐ Non-binary
 - ☐ Queer
 - ☐ Transgender
 - ☐ Prefer to self-describe
 - ☐ Prefer not to say
 - ☐ Other (Please specify)
-

Q24 Please check all that may apply about your association with North Hero.

- ☐ I am a full-time resident
 - ☐ I am a seasonal resident
 - ☐ I own land in North Hero
 - ☐ I own a business in North Hero
 - ☐ I own agricultural land in North Hero
 - ☐ I keep a boat in North Hero and live on it seasonally
-

Q25 Do you own or rent your residence in North Hero?

- ☐ Own
 - ☐ Rent
 - ☐ Other. Please specify. _____
-

Display this question:

If Q24 = I am a full-time resident

Q26 How long have you lived in North Hero?

- ☐ Less than 1 year
- ☐ 1 - 5 years
- ☐ 6 - 10 years
- ☐ 11 - 15 years
- ☐ 16 - 20 years
- ☐ 21 - 30 years
- ☐ 31+ years

Display this question:

If Q24 = I am a seasonal resident

Q27 You said that you are a seasonal resident of North Hero. How long have you been coming to North Hero as a seasonal resident?

- ☐ This is my first year
 - ☐ 2 - 3 years
 - ☐ 4 - 5 years
 - ☐ 6 - 10 years
 - ☐ 11 - 15 years
 - ☐ 16 - 20 years
 - ☐ 21-25 years
 - ☐ 26+ years
-

Display this question:

If Q24 = I am a seasonal resident

Q28 How long do you typically stay in North Hero?

- ☐ Less than 4 weeks
 - ☐ 5 - 8 weeks
 - ☐ 9 - 12 weeks
 - ☐ 13 - 16 weeks
 - ☐ More than 16 weeks but less than 52 weeks
-

Q29 Which best describes where you live in North Hero? Please select all that apply.

- ☐ On Lake Champlain
 - ☐ In the Village
 - ☐ Inshore (not on Lake Champlain)
 - ☐ North of Carry Bay
 - ☐ South of Carry Bay
 - ☐ Other. Please specify. _____
-

Q30 Which of the below describes your connection to North Hero? Please select all that apply.

- ☐ My family roots go back several generations in North Hero
 - ☐ I grew up in North Hero
 - ☐ I chose to live in North Hero
 - ☐ I didn't grow up in North Hero, but did grow up in Grand Isle County
 - ☐ My family roots are not in North Hero, but are in Grand Isle County
 - ☐ I have vacationed here for many years.
 - ☐ Other. Please specify.
-

Display this question:

If Q24 = I am a seasonal resident

Q31 You said that you are a seasonal resident of North Hero. In what state is your permanent residence?

- ☐ AL Alabama
- ☐ AK Alaska
- ☐ AZ Arizona
- ☐ AR Arkansas
- ☐ CA California
- ☐ CO Colorado
- ☐ CT Connecticut
- ☐ DE Delaware
- ☐ DC District of Columbia
- ☐ FL Florida
- ☐ GA Georgia
- ☐ HI Hawaii
- ☐ ID Idaho
- ☐ IL Illinois
- ☐ IN Indiana
- ☐ IA Iowa
- ☐ KS Kansas
- ☐ KY Kentucky
- ☐ LA Louisiana
- ☐ ME Maine

- ☐ MD Maryland
- ☐ MA Massachusetts
- ☐ MI Michigan
- ☐ MN Minnesota
- ☐ MS Mississippi
- ☐ MO Missouri
- ☐ MT Montana
- ☐ NE Nebraska
- ☐ NV Nevada
- ☐ NJ New Jersey
- ☐ NH New Hampshire
- ☐ NM New Mexico
- ☐ NY New York
- ☐ ND North Dakota
- ☐ NC North Carolina
- ☐ OH Ohio
- ☐ OK Oklahoma
- ☐ OR Oregon
- ☐ PA Pennsylvania
- ☐ PR Puerto Rico
- ☐ RI Rhode Island

- ☐ SC South Carolina
- ☐ SD South Dakota
- ☐ TN Tennessee
- ☐ TX Texas
- ☐ UT Utah
- ☐ VT Vermont
- ☐ VA Virginia
- ☐ WA Washington
- ☐ WV West Virginia
- ☐ WI Wisconsin
- ☐ WY Wyoming
- ☐ US Territories
- ☐ Canada (Please specify what province)

- ☐ Internationally other than Canada. (Please specify country.)

Q32 Where do you work? Select all that apply.

- ☐ Full-time - commute to work location in North Hero
 - ☐ Full-time - commute to work location outside North Hero
 - ☐ Part-time - commute to work location in North Hero
 - ☐ Part-time - commute to work location outside North Hero
 - ☐ Full-time - work from home
 - ☐ Part-time - work from home
 - ☐ Self-employed contractor at various locations
 - ☐ At a location outside of Vermont
 - ☐ Retired
 - ☐ Other. Please specify. _____
-

Q33 In one to three words, what is your vision for North Hero over the next 10 years?

Q34 What are some threats/concerns that could prevent North Hero from achieving that vision?

Q35 What housing options are needed most in our North Hero community?

Q36 What do you want **more** of in North Hero?

Q37 What do you want **less** of in North Hero?

Q38 Thank you for participating in this survey. If you have any other comments about North Hero, your experience here, or thoughts about issues critical to development of the North Hero Town Plan, please note below.

End of Block: Block 2
